



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

**1200 New Jersey Avenue SE  
Washington, DC 20590**

September 17, 2025

25V607

Shaun Austin  
Hyundai Motor America  
10550 Talbert Avenue  
Fountain Valley, CA 92708

**Subject:** Seat Belt Buckles May Fail

Dear Shaun Austin:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
HYUNDAI/PALISADE/2020-2025

**Mfr's Report Date:** September 11, 2025

**NHTSA Campaign Number:** 25V607

**Components:**  
SEAT BELTS:FRONT:BUCKLE ASSEMBLY  
SEAT BELTS: REAR/OTHER:BUCKLE ASSEMBLY

**Potential Number of Units Affected:** 568,580

**Problem Description:**  
Hyundai Motor America (Hyundai) is recalling certain 2020-2025 Palisade vehicles. The seat belt buckles in the driver, passenger, and second-row window seats may fail to latch.

**Consequence:**  
Seat belt buckles that fail to latch may not properly restrain occupants in a crash, increasing the risk of injury.

**Remedy:**  
Passengers are advised to insert the belt firmly into the buckle with a quick and direct motion, pulling on the belt to confirm the seat belt is fully secured, until the recall remedy is performed. Dealers will inspect and replace the seat belt buckle assemblies, as necessary, free of charge. Owner notification

letters are expected to be mailed November 10, 2025. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 283. Vehicle Identification Numbers (VINs) involved in this recall became searchable on NHTSA.gov on September 13, 2025.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please be reminded of the following requirements:**

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Hyundai Motor America's contact for this recall will be Emily Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement